

Type	Basic Estimated Units - 6170	Standard Estimated Units - 3229	Premium Estimated Units - 1235
Transfer	X	X	X
Three way calling	X	X	X
Call Forward/ No Answer	X	X	X
Call Forward / Busy	X	X	X
Call Forward Universal	X	X	X
Call Pickup Group		X	X
Directed Call Pickup		X	X
Call Park		X	X
Conferencing (Min. 6 Party)		X	X
Last Call Return	X	X	X
Message Waiting Indicator	X	X	X
Hold	X	X	X
Auto Dial Keys			X
Speed Dial List			X
Follow Me Feature		X	X
Caller ID Logs		X	X
Add-on Compatible			X
Busy Lamp Field			X
Multi-Line Ability			X
Display		X	X
Headset Compatible		X	X

**Table 1 in addition to Premium features, the following features are included for all types above:*

<p><i>Phone number with up to three call paths</i></p> <ul style="list-style-type: none"> • <i>MyOfficeSuite with company-wide chat & presence</i> • <i>Voicemail box with transcription</i> • <i>Intercom</i> • <i>Muting</i> • <i>Multiple calling line IDs</i> • <i>Site page</i> • <i>Ten-way calling</i> • <i>Transfer to voicemail</i> • <i>Call detail records</i> • <i>Call hunting (circular)</i> <p><i>Call hunting (linear)</i></p> <p><i>Ca permissions profiles</i></p> <ul style="list-style-type: none"> • <i>E911 compliance</i> • <i>Extension dialing</i> • <i>Hot desking</i> 	<p><i>Joinable/leavable call groups</i></p> <p><i>Joinable/mergeable calls</i></p> <p><i>Music on hold</i></p> <p><i>Phone key profiles by type</i></p> <p><i>Private CLIDs</i></p> <p><i>Voicemail</i></p> <p><i>Voicemail: forwarding to email</i></p> <p><i>Voicemail: return call</i></p> <p><i>Voicemail email notification</i></p> <p><i>Voicemail SMS/text notification - Optional</i></p> <p><i>MyOfficeSuite portal & apps</i></p>
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FIRM NAME: Windstream Services, LLC, on behalf of itself and its Affiliates

	Initial Contract Period Year One	Initial Contract Period Year Two	Initial Contract Period Year Three	Initial Contract Period Year Four	Initial Contract Period Year Five
Monthly Rate for Basic¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Monthly Rate for Standard¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Monthly Rate for Premium¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Install Cost per Line	\$40	\$40	\$40	\$40	\$40
Analog Line(MRC)	\$15	\$15	\$15	\$15	\$15

- *Note 1 – All line types include Premium Features + additional features from Table 1 above* and Mitel 6920 IP Phone rental with maintenance for duration of services*
- *Phone options:*
- *Mitel 6920 = \$2 monthly rental or purchase price of \$200(1st Year maintenance)*
- *Mitel 6930 = \$5 monthly rental or purchase price of \$250(1st Year maintenance)*
- *Mitel 6940 = \$6.50 monthly rental or purchase price of \$325(1st Year maintenance)*
- *Mitel expansion module = \$5 monthly rental or purchase price of \$250(1st Year maintenance)*
- *Mitel power supply MRC = \$1 and power supply purchase price \$25*

Optional Renewals

	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
Monthly Rate for Basic¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Monthly Rate for Standard¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Monthly Rate for Premium¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Install Cost per Line	\$40	\$40	\$40	\$40	\$40	\$40
Analog Line	\$15	\$15	\$15	\$15	\$15	\$15

	Optional Renewal Period Four – Year One	Optional Renewal Period Four – Year Two	Optional Renewal Period Five – Year One	Optional Renewal Period Five – Year Two
Monthly Rate for Basic¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Monthly Rate for Standard¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Monthly Rate for Premium¹	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>	<i>\$8.95 Ext + \$2 - Phone</i>
Install Cost per Line	\$40	\$40	\$40	\$40
Analog Line	\$15	\$15	\$15	\$15

Optional Costs

	Installation Initial Contract Period – Year One	Monthly Rate Initial Contract Period – Year One	Installation Initial Contract Period – Year Two	Monthly Rate Initial Contract Period – Year Two	Installation Initial Contract Period – Year Three	Monthly Rate Initial Contract Period – Year Three
ACD/UCD¹	\$50 per seat	\$30 per seat	\$50 per seat	\$30 per seat	\$50 per seat	\$30 per seat
Announcement Only Mailbox²	\$0	\$8.95	\$0	\$8.95	\$0	\$8.95
Auto Attendant	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
Extended Capacity Mailbox Sizes³	\$40	\$5	\$40	\$5	\$40	\$5
Three Month Intercept Feature	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
IP failover⁴	\$0	\$10	\$0	\$10	\$0	\$10
HD Meeting⁵	\$0	\$9.95	\$0	\$9.95	\$0	\$9.95
Overhead Paging Extension⁶	\$500	\$5	\$500	\$5	\$500	\$5
Softphone (Mobile or Desktop)	\$0	\$2.95	\$0	\$2.95	\$0	\$2.95

- *Note 1 - ACD = CCS – Note that training is \$350 per tenant group. Call Recording is optional at \$5 MRC per seat*
- *Note 2 – All Seats/Extension come with a VM included that can be configured to support announcement only. However, a more cost-effective alternative is to use Auto Attendant for announcement only messages*
- *Note 3 – Extended Capacity is 1000 minutes compared to 100 standard and greeting length is 2 mins vs 30 sec std*
- *Note 4 – Enables customer to auto re-route traffic from one IP connection to another to reach network*
- *Note 5 – One 25 participant HD meeting account included per block of 2500 user extension – additional participant options available*
- *Note 6 – Overhead Paging Extension may require a paging adapter at the cost of \$500 NRC and must be associated with a line*

	Installation Initial Contract Period – Year Four	Monthly Rate Initial Contract Period – Year Four	Installation Initial Contract Period – Year Five	Monthly Rate Initial Contract Period – Year Five
ACD/UCD¹	<i>\$50 per seat</i>	<i>\$30 per seat</i>	<i>\$50 per seat</i>	<i>\$30 per seat</i>
Announcement Only Mailbox²	<i>\$0</i>	<i>\$8.95</i>	<i>\$0</i>	<i>\$8.95</i>
Auto Attendant	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
Extended Capacity Mailbox Sizes³	<i>\$40</i>	<i>\$5</i>	<i>\$40</i>	<i>\$5</i>
Three Month Intercept Feature	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
IP failover⁴	<i>\$0</i>	<i>\$10</i>	<i>\$0</i>	<i>\$10</i>
HD Meeting⁵	<i>\$0</i>	<i>\$9.95</i>	<i>\$0</i>	<i>\$9.95</i>
Overhead Paging Extension⁶	<i>\$500</i>	<i>\$5</i>	<i>\$500</i>	<i>\$5</i>
Softphone (Mobile or Desktop)	<i>\$0</i>	<i>\$2.95</i>	<i>\$0</i>	<i>\$2.95</i>

	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
ACD/UCD¹	\$50 per seat	\$30 per seat	\$50 per seat	\$30 per seat	\$50 per seat	\$30 per seat
Announcement Only Mailbox²	\$0	\$8.95	\$0	\$8.95	\$0	\$8.95
Auto Attendant	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
Extended Capacity Mailbox Sizes³	\$40	\$5	\$40	\$5	\$40	\$5
Three Month Intercept Feature	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
IP failover⁴	\$0	\$10	\$0	\$10	\$0	\$10
HD Meeting⁵	\$0	\$9.95	\$0	\$9.95	\$0	\$9.95
Overhead Paging Extension⁶	\$500	\$5	\$500	\$5	\$500	\$5
Softphone (Mobile or Desktop)	\$0	\$2.95	\$0	\$2.95	\$0	\$2.95

	Optional Renewal Period Four – Year One	Optional Renewal Period Four – Year Two	Optional Renewal Period Five – Year One	Optional Renewal Period Five – Year Two
ACD/UCD¹	\$50 per seat	\$30 per seat	\$50 per seat	\$30 per seat
Announcement Only Mailbox²	\$0	\$8.95	\$0	\$8.95
Auto Attendant	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
Extended Capacity Mailbox Sizes³	\$40	\$5	\$40	\$5
Three Month Intercept Feature	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>	<i>\$Included</i>
IP failover⁴	\$0	\$10	\$0	\$10
HD Meeting⁵	\$0	\$9.95	\$0	\$9.95
Overhead Paging Extension⁶	\$500	\$5	\$500	\$5
Softphone (Mobile or Desktop)	\$0	\$2.95	\$0	\$2.95

Optional Labor Rates

Please list all Job Titles that pertain by this Contract where the State of Nebraska would be charged an Hourly Rate.

Description by Job Title	Initial Contract Period Year One Rate Per Hour	Initial Contract Period Year Two Rate Per Hour	Initial Contract Period Year Three Rate Per Hour	Initial Contract Period Year Four Rate Per Hour	Initial Contract Period Year Five Rate Per Hour
On-Site Install Tech – special services¹	\$75	\$75	\$75	\$75	\$75
Network Engineers²	\$150	\$150	\$150	\$150	\$150

- *Note 1 = Special services could include inside wiring, demarc extensions or other services not included with standard line/extension installation per hour.*
- *Note 2 = Network Engineers perform custom configurations as requested by customer per hour*

Description by Job Title	Optional Renewal Period One – Year One	Optional Renewal Period One – Year Two	Optional Renewal Period Two – Year One	Optional Renewal Period Two – Year Two	Optional Renewal Period Three – Year One	Optional Renewal Period Three – Year Two
On-Site Install Tech – special services¹	\$75	\$75	\$75	\$75	\$75	\$75
Network Engineers²	\$150	\$150	\$150	\$150	\$150	\$150

Description by Job Title	Optional Renewal Period Four – Year One	Optional Renewal Period Four – Year Two	Optional Renewal Period Five – Year One	Optional Renewal Period Five – Year Two
On-Site Install Tech – special services¹	\$75	\$75	\$75	\$75
Network Engineers²	\$150	\$150	\$150	\$150